CHILDREN'S NOTICE
Updated on: June 1, 2026
Based on Privacy Policy May 11, 2026

Hey there! We want to tell you all about how important it is for us to keep your information safe when you use Edpuzzle.

Why is privacy important to us?

Because you're important to us! We make sure to protect your personal information and follow all the rules to keep it safe.

What is this Notice about?

This Notice is here to help you understand how Edpuzzle uses and protects your information. We've made it simple so it's easy to follow. This Notice is a simple summary for students. Parents, schools, and teachers can read the full Privacy Policy and other notices for more details. If you ever wonder about how your information is used, or have any questions, you can always ask your teacher, your school, or your parents!

Have questions?

If you have any questions, please reach out to your teacher, your school or your parents, and they can reach out! They can email us at privacy@edpuzzle.com or they can write to us at our address:

EDpuzzle, Inc.
833 Market St., Suite 427
San Francisco, CA 94103

We're here to help!

At Edpuzzle, we work really hard to keep your personal information safe. People who check for safety, like a group called iKeepSafe, looked at how Edpuzzle works and gave us special badges to show we're doing a good job protecting your privacy.

So when you use Edpuzzle, you can feel safe knowing we're looking out for you.

Why are we sharing this?

In the United States, there's a rule called COPPA. It makes sure your parents know what's happening with your information when you're online. Usually, we'd need to get your parents' permission to use your information. But when you use Edpuzzle at school, your teachers or school can give that permission instead. When your school uses Edpuzzle for learning, your school may give permission for Edpuzzle to collect and use your information for schoolwork and other school-authorized educational purposes.

What's so special about using Edpuzzle at school?

When you use Edpuzzle as part of your schoolwork, it's just for learning, not for other commercial reasons. Your school can give us permission to use your information to help with learning. This means your teachers know exactly how we handle your info, so it's all super safe.

Here's some cool info on how Edpuzzle keeps your data safe:

1. To create your account, Edpuzzle may collect your first and last name, username, password, class code, and sometimes your school email if your school uses a school sign-in system like an LMS or Single Sign-On. We only ask for information we need to help set up your account and use the platform for learning. That's it!
2. Your information is not for sale: We never sell or rent your personal details to anyone. Edpuzzle does not use your personal information for advertising and does not include ads on its platform. In limited cases, if your teacher uses certain videos from other services like YouTube, that service may show its own ads. These ads are not chosen by Edpuzzle based on your personal information. They may be based on the video or service you are using instead.
3. Your profile is private: Other students can't see your profile or personal details through Edpuzzle, unless your teacher shows something in class. Your teacher and, if your class has more than one teacher, other teachers who teach your class may be able to see your work and progress.
4. In class, your work might be shared by the teacher. If your teacher shows Edpuzzle in class, students in the room might see your name, answers, comments, or total score for an activity. This only happens if your teacher shows it to the class.
5. You can't message other students on Edpuzzle. Student accounts can't talk to each other or post on social media through Edpuzzle. The only person you can interact with is your teacher.
6. Sometimes your teacher may let you join a class with a code or nickname without creating a full account, in a limited session just for that class.

We do all this to make sure you can learn in a safe and private space. If you or your teacher have questions, just ask!

Why does Edpuzzle use your personal information?

Edpuzzle collects just enough information to help you use the platform safely and for learning. Here's how your information is used:

- To make your account. We need some basic info to set up your student account.
- If your teacher asks you to answer questions or turn in work, Edpuzzle may also collect your answers, comments, and, if your teacher turns it on, audio, video, or images you submit.
- Like most websites and apps, Edpuzzle also collects technical information like device, browser, log, and usage information to help the service work, stay secure, and improve.
- Edpuzzle does not collect your exact location.
- To help your teacher. Edpuzzle gives your teacher updates on how you're doing with your assignments so they can support your learning.
- If your teacher lets you answer with audio, Edpuzzle may turn your spoken words into text so your teacher can review your work and to support accessibility. Edpuzzle does not use this to identify you by your voice.
- Edpuzzle may turn some audio or video in the service into text to help with accessibility and teacher review. Some schools or teachers may also turn on tools that help teachers understand class progress or common learning gaps. These tools are for teachers. Information used in these tools is not used to train third-party AI models. These tools are not supposed to make important school decisions about you without your teacher reviewing them.
- To send you reminders. If your teacher allows it, Edpuzzle might send you a notification (like a message inside the app or on your device) to remind you about things like upcoming assignments.
- To make Edpuzzle better. We sometimes look at how people use Edpuzzle (without sharing names) to improve how the site works, add new features, and make it easier to use.
- To keep everything safe. We protect your information and make sure no one uses Edpuzzle in the wrong way.
- To follow the rules. Edpuzzle follows the laws that protect your data and makes sure everything is done properly.

Does Edpuzzle share your personal information with others?

Edpuzzle does not share your personal information with random companies or people.

Sometimes, we work with trusted companies that help us provide Edpuzzle, like hosting, customer support, security, and similar tools. These companies only get the information they need to do their job, and they are not allowed to use it for anything else.

We may also share your information if the law requires it or if it is needed to protect people, Edpuzzle, or the service.

If you want to know who helps us behind the scenes, you can find a list of those companies in our Privacy Policy.

Does Edpuzzle use your personal information to make money in ways that aren't part of your schoolwork?

No. Edpuzzle does not sell or rent your personal information or use it for advertising or marketing to students. We only use your information to help you learn and to make Edpuzzle work the way your teacher or school wants it to.

Can your school see or check your personal information on Edpuzzle?

Yes. Your school is in charge of your information on Edpuzzle. If your parents want to ask about or see your information, they should contact your school or teacher first. That means your school can ask Edpuzzle to look at, change, update, or delete your personal information and, in some cases, ask Edpuzzle to stop collecting more information from students.

Here's how schools can remove your personal info from Edpuzzle:

1. Ask to Delete: Your school sends a message to Edpuzzle saying they want your info deleted.
2. Auto-Delete: If you don't use your Edpuzzle account for a continued period of 18 months, it gets deleted automatically because it's not needed anymore.
3. Some Info Stays Safe: Even after deletion, Edpuzzle may keep information that no longer identifies you to improve its services, and backup data might stay a little longer for safety reasons.

At Edpuzzle, we take student data protection seriously. Here’s how we keep your information safe:

1. Secret Codes for Safety: We use special codes and encryptions to keep your data secure whether it's moving around or stored.
2. Strong Passwords: Password protection is a must for data safety.
3. Strong and Reliable Systems: We make sure our systems are strong, secure, and can bounce back quickly if something goes wrong.
4. Quick Fixes: If there’s a tech glitch, we work fast to get everything back on track.

5. Regular Check-Ups: Our team regularly checks and improves our security measures to stay top-notch.
6. If there is a serious security problem involving personal information, Edpuzzle says it will notify affected schools and users as required by law.

Here's how we manage your information:

We keep your information while your account is active. If it's inactive for a continued period of 18 months, it's deleted (unless there are legal or security reasons to keep it). If your school asks, we can delete the information sooner. Some information that no longer identifies you may be kept to improve Edpuzzle, and some backup data might stick around a bit longer (up to 3 months) for safety.

Will your parents see something like this Notice?

We recommend that you share this notice with your parents. Your school also has a notice like this one, and we think it's a good idea for them to share it with your parents.

Where can you learn more about how we use your information?

You can check out our Privacy Policy at https://edpuzzle.com/privacy to learn more. Schools and teachers in the United States can also read Edpuzzle's COPPA Direct Notice to Educational Institutions. Parents, schools, and teachers can also look at Edpuzzle's Trust Center for more privacy and security information.

NOTE TO KEEP IN MIND: Just so you know, this message isn't legal advice. If you have any questions about following the rules that protect kids' privacy online, it's a good idea to ask a lawyer or your school's legal team for help.